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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a customer of Sonic internet and telephone service. I switched to Sonic because my previous provider, ATT, provided terrible customer service and slow internet speeds. When my service would fail, ATT was very slow to respond, and sent incompetent technicians to try to troubleshoot the problem. It would take several visits by different technicians to get me up and running again. Even though Sonic is using the ATT copper lines to provide me service, the internet speed is double what it was under ATT due to Sonic's innovative modem technology, even over the same wires! When ATT's lines fail, Sonic sends out their own technician after the ATT technician fails to find the problem, to help the ATT technician. This has happened several times. Sonic always provides excellent telephone customer support. ATT not so. All this at a lower price than that of ATT. I should add that Comcast is even a worse choice than ATT.

Sonic versus ATT is a perfect example of free market competition at its best. I would dread it if Sonic was not allowed to continue operating and I had to revert back to ATT. It would be frustrating interface with a non-responsive provider at a higher price all over again. ATT would have even less of a reason to improve.

Please, please, do not let Sonic die and allow ATT to take over the marketplace again.

Mark Frank